

Tailoring Functionality to your Needs

No two organisations are the same. Businesses operating in the same marketplace may use dramatically different operational structures, processes and terminology. myEQMS.com System Manager allows you to tailor your myEQMS.com solution to your precise requirements, devolving responsibility to the appropriate individuals.

System users are set up and allocated to groups and/or organisational areas. Roles can be attributed to individuals together with the associated responsibilities. Permissions granted to groups define access privileges to the component modules and functions of EQMS.

Total Security

EQMS System Manager provides you with cast-iron control over security. You control appropriate levels of access to each myEQMS.com module. Administrators are only provided with the privileges they need to carry out their work. Users only see content authorised for their individual status within your organisation. Privacy and security is preserved at all times. At the same time the integrity of content and data is assured and protected. Access is via a secure socket layer (SSL) and you can determine your own back-up regime to support total business continuity.

Benefits

Sensitive content is securely managed

Only relevant applications and content are visible

Information overload is avoided

System content is immediately recognisable by users

Administrative responsibility is devolved to the appropriate level

System Manager Features

The System Manager module is a pivotal module within the myEQMS.com family. It controls user access to the individual modules (Navigator, Document Manager, Change Manager, Audit Manager, and Equipment Manager) that makes up the myEQMS.com suite of tools.

Security

The System Manager creates users and stores any relevant information such as contact details. Users are then allocated to groups. Users can be members of any number of groups and a group can comprise any number of members, from a single individual to the entire workforce. Each group is then allocated access to appropriate myEQMS.com modules.

Once users have been granted access privileges to a particular module of myEQMS.com, they then have the ability to create users and groups within their own module. Thus a manager with access to the Document Manager module can give other users access to the administrative functionality available within Document Manager.

This ensures that administrative responsibility can be devolved to the appropriate level within your organisation without compromising security.

The Organisation

The System Manager is able to define Organisational Areas within the business and to create Organisational Roles. This information is stored in the myEQMS.com database for use in any module. For example, areas of the organisation and roles are associated with documents, audit findings and equipment items to enhance reporting and search capability. Such links make the management information available in myEQMS.com very powerful.

Reports

You have access to a wide range of standard reports. As well as tailorable listings of system users, system groups and organisational areas, reports include permissions information.

Tools and Help

Users have access to context sensitive help screens and a range of system tools. The precise tool-set varies depending on the permissions of the user but include the ability to view their user details and broadcast messages to groups of colleagues.

To Do List

System Manager automatically generates messaging and/or e-mail prompting actions. Actions are triggered by dates and deadlines held in the database and compliance with requests is analysed and reported on.

The myEQMS.com Web Service

Your myEQMS.com Web Service is completely secure. Powered by EQMS software, myEQMS.com allows you to run your entire Quality System on the Web. No software and no hardware to purchase. Pay by monthly subscription and manage your ISO9001, ISO4001, OHSAS18001, ISO17799/27001 systems online via your internet browser. Always-on access from any location worldwide, secure access control and integrated back-up combine to provide total assurance of business continuity and eliminate reliance on overworked IT departments.

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